

James R. Williams
EMS Educator and Speaker

“To Be or Not to Be” (60 – 90 minutes)

Breakout/Concurrent Sessions

Summary

New and current supervisors have a tough choice to make. They have a choice to either be a leader or a manager. Although many have a belief that these two things are identical, they are different. Making the decision to either be a leader or a manager can be a difficult decision. During this informative session, James will help attendees to differentiate between the two, demonstrate how both qualities can mesh, and discuss the qualities of an effective leader and efficient manager.

Objectives

- Define the characteristics of leaders and managers.
- Discuss five methodologies of leadership.
- Discuss strategies of effective leaders and managers.
- Discuss how to successfully be a leader and manager.